- (c) presenting filler contents on the client computer during the identified sufficient delay, wherein the filler contents are customized to a user's taste.
- 2. (UNCHANGED) The method of claim 1 above, wherein the filler contents are preselected.
- 3. (UNCHANGED) The method of claim 1 above, wherein the filler contents are selected from a group comprising text data, graphics data, audio data, and audiovisual data.
- 4. (UNCHANGED) The method of claim 1 above, wherein the filler contents are selected from a group comprising static filler contents and dynamic filler contents.

- 5. (TWICE AMENDED) The method of claim 1 above, further comprising automatically selecting the filler contents based on predetermined criteria.
- 6. (UNCHANGED) The method of claim 5 above, wherein the filler contents are selected based on the accessed data.
- 7. (UNCHANGED) The method of claim 1 above, wherein the filler contents are stored on the client computer.
- 8. (AMENDED) The method of claim 7 above, further comprising storing the filler contents in a repository on the client computer.
- 9. (UNCHANGED) The method of claim 1 above, wherein the filler contents are stored on a server computer connected to the network.
- 10. (TWICE AMENDED) The method of claim 9 above, further comprising retrieving the filler contents from the server computer connected to the network.

- 11. (AMENDED) The method of claim 1 above, wherein the identifying step is performed either at the client computer or at a server computer connected to the network.
- 12. (AMENDED) The method of claim 1 above, wherein the presenting step further comprises presenting the filler contents without interrupting the accessing of the data from the network.
- 13. (AMENDED) The method of claim 1 above, further comprising deactivating the presenting step when the accessing of the data on the network is complete.

## 14. (CANCELLED)

- 15. (AMENDED) An apparatus for alleviating problems associated with delays in accessing data on a network, comprising:
  - (a) a client computer connected to the network;
  - (b) a browser, executed by the client computer, for accessing data on the network; and
- (c) a filler engine, executed by the client computer, for presenting filler contents on the client computer when a sufficient delay is identified in the accessing of the data on the network, wherein the filler contents are customized to a user's taste.
- 16. (AMENDED) The apparatus of claim 15 above, further comprising a content receiver for retrieving the filler contents from a server on the network.
- 17. (UNCHANGED) The apparatus of claim 16 above, wherein the filler engine requests the filler contents from the content receiver and the content receiver retrieves the filler contents from a server on the network for the filler engine.
- 18. (UNCHANGED) The apparatus of claim 15 above, further comprising a repository, stored on the client computer, for storing the filler contents.

- 19. (AMENDED) The apparatus of claim 18 above, further comprising a content receiver for retrieving the filler contents from a server on the network and for storing the retrieved filler contents in the repository.
- 20. (AMENDED) The apparatus of claim 19 above, wherein the filler engine further comprises means for retrieving the filler contents from the repository.
- 21. (AMENDED) The apparatus of claim 15 above, wherein the filler engine further comprises means for initiating use of the filler contents when appropriate.
- 22. (UNCHANGED) The apparatus of claim 15 above, wherein the filler engine is an extension to the browser.
- 23. (UNCHANGED) The apparatus of claim 15 above, wherein the filler engine is a component separate from the browser.
- 24. (UNCHANGED) The apparatus of claim 15 above, wherein the filler engine displays the filler contents without interrupting the accessing of the data from the network.
- 25. (UNCHANGED) The apparatus of claim 15 above, wherein the filler engine deactivates when the accessing of the data from the network is complete.
- 26. (UNCHANGED) The apparatus of claim 15 above, wherein a server on the network transmits the delay information through the browser to the filler engine and the filler engine retrieves the filler contents from the repository in response thereto.
- 27. (UNCHANGED) A computer program carrier readable by a computer and embodying one or more instructions that are executable by the computer to perform method steps for alleviating problems associated with delays in accessing data on a network, the method comprising:
  - (a) accessing data on a network from a client computer;

- (b) identifying when a sufficient delay occurs during the accessing step; and
- (c) presenting filler contents on the client computer during the identified sufficient delay, wherein the filler contents are customized to a user's taste.
- 28. (UNCHANGED) The computer program carrier of claim 27 above, wherein the filler contents are pre-selected.
- 29. (UNCHANGED) The computer program carrier of claim 27 above, wherein the filler contents are selected from a group comprising text data, graphics data, audio data, and audiovisual data.
- 30. (UNCHANGED) The computer program carrier of claim 27 above, wherein the filler contents are selected from a group comprising static filler contents and dynamic filler contents.
- 31. (AMENDED) The computer program carrier of claim 27 above, further comprising automatically selecting the filler contents based on predetermined criteria.
- 32. (UNCHANGED) The computer program carrier of claim 31 above, wherein the filler contents are selected based on the accessed data.
- 33. (UNCHANGED) The computer program carrier of claim 27 above, wherein the filler contents are stored on the client computer.
- 34. (UNCHANGED) The computer program carrier of claim 33 above, further comprising storing the filler contents in a repository on the client computer.
- 35. (UNCHANGED) The computer program carrier of claim 27 above, wherein the filler contents are stored on a server computer connected to the network.